

### West Campus Garage (WCG) Gateless



### What is WCG Gateless?

- Parking gate arms at all the entries in WCG will be removed
- Customers with any valid Texas A&M parking permit (AVP)
- Visitors will pay upon arrival to park (ParkMobile)



### Why are we removing the gates?

- Enhance customer experience.
- Ease parking for NSC attendees
- Past issues experienced:
  - System reads toll tags first
  - Inability to scan QR code for entry or exit





#### **NO PERMIT?**

#### PAY UPON ARRIVAL

ParkMobile zone #7747



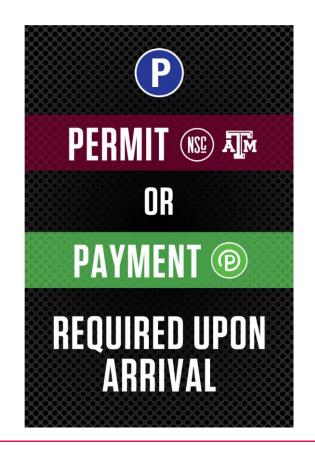


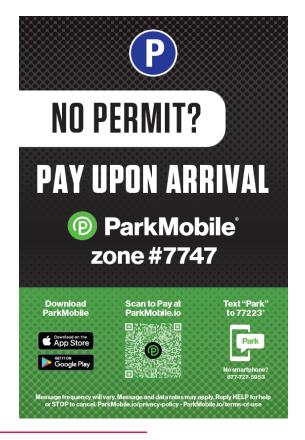




NO ACTION NEEDED

# How will customers know what to do?







### **NSC Customers?**

- Attendees will receive emails
  - New Student Family Programs
  - Transportation Services
- Permit receipt will remind them where and how to park



### When will gates be removed?

May 15 through August 12



## How will you make sure people are parking and paying properly?

 Monitor the parking garage through license plate recognition – just like our other lots



## Will the gates be removed permanently?

- No. The gates will be in place August 13
- We will evaluate the new process and determine the feasibility moving forward

